APPLE

SUP-2026

Apple Device Support

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Product Version

1. **Up to Date products, reliable and verified.**
2. **Questions and Answers in PDF Format.**



Latest Version: 6.0

Question: 1

Which action does System Integrity Protection restrict?

A. Downloading files from external storage devices
B. Installing apps from the App Store without user approval
C. Permitting software to select a startup disk
D. Saving documents outside the user's home folder

Answer: C

Question: 2

You plan to erase and reinstall macOS. You want to preserve the Mac computer's network settings, which aren't backed up.
What should you do before you start to erase?

A. Use Startup Disk to export a settings profile.
B. Use macOS Setup Assistant to recover settings.
C. Restore macOS and choose "Preserve all data."
D. Record your network settings and back up files.

Answer: D

Question: 3

You want to use Instant Hotspot to share your internet connection with your nearby compatible Apple devices.
Which two additional requirements must be met to use Instant Hotspot? (Choose two.)

A. Each device has IPv6 turned on.
B. Each device is signed in with the same Apple Account.
C. Each device has both Wi-Fi and Bluetooth turned on.
D. Each device must be connected to the same mobile network provider.
E. Each device must be signed in to a different Apple Account.

Answer: B,C

Question: 4

A device uses a _____ when the private MAC address is set to Rotating.

A. Hardware address that is defined by a configuration profile.
B. Hardware address that is defined by the user.
C. Private address that rotates to a different private address weekly.
D. Private address that rotates to a different private address every 2 weeks.

Answer: D

Question: 5

How can you get detailed information about a Mac computer's Wi-Fi environment?

A. A Network Utility summary
B. A Console wireless report
C. A Wireless Diagnostics report
D. An Activity Monitor network screenshot

Answer: C

Question: 6

Your personal device is signed in to both your Managed Apple Account and your unmanaged Apple Account.
Which of these data types remains under your control?

A. Work-related email
B. Organization assigned apps
C. Documents stored in iCloud Drive
D. Organization data and documents

Answer: C

Question: 7

Which two data types can be included only when you create an encrypted iPhone backup to a Mac? (Choose two.)

A. Device passcode
B. Saved passwords
C. Wallet
D. Face ID
E. Wi-Fi settings

Answer: B,E

Question: 8

Which iPhone setting should you choose to restore iPhone to factory settings?

A. Erase All Content and Settings
B. Device Wipe
C. Return to Service
D. Reset All Settings

Answer: A

Question: 9

You need to reset a user password on Mac but you can't log in. You enter macOS Recovery and open Terminal.
How can you use Terminal to reset the user password?

A. Use the passwd command to reset the user password.
B. Use the reset password command to reset the user password.
C. Launch Disk Utility directly from Terminal.
D. Modify Secure Boot settings to allow local account recovery.

Answer: B

Question: 10

A Custom App on your iPad continues to quit unexpectedly after a recent iPadOS update. The app developer requests detailedlogs to determine the cause of the issue.
What can you use to obtain this information?

A. Apple Diagnostics
B. Sysdiagnose
C. System Information
D. Recovery logs

Answer: B

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