

Latest Version: 8.0

Question: 1

Which of the following is not a Windows 10 edition?

Response:

- A. Home
- B. Enterprise
- C. Pro Artist
- D. Pro Workstation

Answer: B

Question: 2

A user reports being unable to access the Internet or use wireless headphones on a mobile device. The technician confirms the headphones properly connect to another device. Which of the following should the technician do to solve the issue?

Response:

- A. Turn off airplane mode.
- B. Connect to a different service set identifier.
- C. Test the battery on the device.
- D. Disable near-field communication.

Answer: A

Question: 3

Which MMC snap-in allows you to start a program based on a condition?

Response:

- A. Programs and Features
- B. Task Scheduler
- C. Disk Management
- D. Group Policy Editor

Answer: B

Question: 4

Your iPhone requires a passcode to unlock it. Because of recent phone thefts around your office, you want to set your phone so that all data is destroyed if incorrect passcodes are entered 10 times in a row. Which feature allows you to do this?

Response:

- A. Failed login attempts restrictions
- B. Screen locks
- C. Remote wipes
- D. Locator applications

Answer: A

Question: 5

In the interest of a safe work environment, which of the following should you report?

(Choose two.)

Response:

- A. An accident
- B. A near-accident
- C. Spills on the floor inside a building
- D. Rain forecasted for a workday

Answer: B,C

Question: 6

You're creating a network diagram for a company that has just hired you as a network admin. Which of the following could be the default gateway on the company's network?

(Choose two.)

Response:

- A. Web server
- B. Proxy server
- C. Router
- D. Switch

Answer: B,C

Question: 7

You are visiting a customer's office in a large city high-rise building. You need to make a call on your mobile phone, but you have only one bar. The call will not complete. What should you do?

Response:

- A. Wait a few minutes and try again.
- B. Cycle the power off and on.
- C. Reset to factory defaults.
- D. Step outside or near a window.

Answer: D

Question: 8

What Active Directory security measure moves a user's data to a server and off the local drive so that if a laptop is lost or stolen and someone gains access to it, they won't have access to information in the user's data files?

Response:

- A. Home folder
- B. Security group
- C. Organizational unit
- D. Login script

Answer: A

Question: 9

Which NTFS permission overrides all the others?

Response:

- A. Full Control
- B. Deny
- C. List Folder Contents
- D. Read

Answer: B

Question: 10

Which installation type should you choose if you want a clean installation of Windows?

Response:

- A. Custom
- B. Upgrade
- C. Repair
- D. Refresh

Answer: A

Question: 11

What is the minimum amount of memory required for a 32-bit installation of Windows 10?

Response:

- A. 128 MB
- B. 256 MB
- C. 512 MB
- D. 1 GB

Answer: D

Question: 12

Which of the following is an example of a hard token?
(Choose two.)

Response:

- A. Key fob
- B. Retina scanner
- C. Smartcard
- D. Motion sensor

Answer: A,C

Question: 13

Which of the following is not important in preventing malware from damaging your computer system?

Response:

- A. User education regarding common threats

- B. Installing a keylogger
- C. Keeping anti-malware signatures up-to-date
- D. Keeping operating systems and applications patches up-to-date

Answer: B

Question: 14

Which type of security system uses physical characteristics to allow or deny access to locations or resources?

Response:

- A. ID badges
- B. Bollards
- C. Biometrics
- D. Tokens

Answer: C

Question: 15

You purchased a Windows 10 laptop and notice that it immediately resumes when you open the lid. What allows it to do that?

Response:

- A. Hibernate
- B. Idle mode
- C. Modern Standby
- D. Auto off

Answer: C

Question: 16

You're attempting to update the iOS on your iPhone, but the update fails and you receive the message, "Unable to install update. Software update requires a network connection." What should you do first?

Response:

- A. Retry the update using the same network connection.
- B. Connect the iPhone to your PC and update it that way.
- C. Remove apps or data to make enough room on your phone for the update.
- D. Plug an Ethernet card into your iPhone.

Answer: A

Question: 17

A user needs to send a file to a coworker. The user has no working USB ports, disk drives, or network shares. The file is too large for email. What third-party software feature is the user requiring?

Response:

- A. USB share
- B. Encryption
- C. File share
- D. VPN

Answer: C

Question: 18

Which partition style allows up to 2,000 volumes to be partitioned on a physical disk?

Response:

- A. GPT
- B. MBR
- C. Dynamic Disk
- D. Basic Disk

Answer: C

Question: 19

A user calls the IT help desk and explains that all the data on the user's computer is encrypted. The user also indicates that a pop-up message on the screen is asking for payment in Bitcoins to unlock the encrypted data.

The user's computer is MOST likely infected with which of the following?

Response:

- A. Botnet
- B. Spyware
- C. Ransomware
- D. Rootkit

Answer: C

Question: 20

You notice that the reliability of the operating system has diminished in Reliability Monitor. Where can you find more details on why applications are failing?

Response:

- A. Device Manager
- B. Event Viewer
- C. Windows Recovery Environment
- D. msconfig.exe

Answer: B