

Latest Version: 6

Question: 1

When using URL Scan, the location of <Application_Name>.xml is _____.

- A. <EMPS Install Directory>\CN\EMPS\Web\data
- B. <EMPS Install Dir>\CN\openldap\data\genesys
- C. <EMPS Install Dir>\CN\web\did_url_mappings\0200
- D. <EMPS Install Directory>\CN_EMPS\Web\Applications\0200

Answer: C

Question: 2

In a Behind the Switch configuration, the VCS carries out instructions from _____.

- A. IVR Server only, in the form of IVR ServerXML
- B. T-Server only, in the form of TLib Events
- C. Web Server, in the form of VoiceXML
- D. IVR Server client, in the form of XML

Answer: C

Question: 3

With an In-Front of the Switch implementation using Genesys Framework, what type of configuration with T-Server is required in Configuration Manager?

- A. IVR Server connects to "Real T-Server", such as Alcatel T-Server, and connects to real Switch over CTI link.
- B. IVR Server connects to "Virtual" T-Server which then connects to Virtual Switch
- C. A T-Server configuration is not required
- D. IVR Server connects to "Virtual" T-Server and connects to Real Switch over CTI link

Answer: B

Question: 4

When planning the sizing and capacity for a GVP deployment, which of the following should be

considered?

- A. In-Front or Behind-the-Switch mode of operation
- B. SNMP tools for monitoring network
- C. Expected call volume
- D. Operating system of the web servers

Answer: C

Question: 5

Which of the following MRCP speech vendors does GVP support?

- A. IBM Websphere Voice Server (WVS)
- B. Asterisk
- C. Microsoft
- D. Linux

Answer: A

Question: 6

The process on the VCS/IPCS that starts the other component processes is the _____.

- A. Page Collector
- B. IVR Server Client
- C. Call Flow Assistant
- D. WatchDog

Answer: D

Question: 7

In a single-tenant configuration, all IVR Profiles must be created under the default customer name _____.

- A. GVPOwner
- B. Admin
- C. Genesys
- D. NSP

Answer: B

Question: 8

Prior to installing the VCS software, which of the following must be installed on the computer that hosts the VCS?

- A. Dialogic software
- B. IVR Server
- C. SIP Switch
- D. Voice Application Reporter

Answer: A

Question: 9

Refer to the PopGateway log entry. What event has occurred?

- A. The configured IVR Profile was provisioned with ASR Enabled in EMPS.
- B. The configured IVR Profile was not provisioned with ASR Enabled in EMPS.
- C. The configured IVR Profile was provisioned with TTS Enabled in EMPS.
- D. The configured IVR Profile was not provisioned with TTS Enabled in EMPS.

Answer: B

Question: 10

Which protocol is used between IVR Server and IVR Server Client ?

- A. IVR XML
- B. IVR VXML
- C. Tlib

Answer: A