

CIPS

*L5M8
Project and Change Management*

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Question: 1

A cost estimation tool which is used to allocate money into an organization's budget is known as a _____ estimate.

- A. budgetary
- B. ballpark
- C. rough order of magnitude
- D. definitive

Answer: A

Question: 2

Six Sigma's target for perfection is the achievement of no more than _____ defects, errors, or mistakes per million opportunities.

- A. 1.34
- B. 3.4
- C. 34
- D. 13.4

Answer: B

Question: 3

_____ uses project characteristics in a mathematical model to estimate project costs.

- A. Rough order of magnitude estimating
- B. Analogous estimating
- C. Parametric estimating
- D. Bottom-up estimating

Answer: C

Question: 4

According to the guidelines provided by Practical Communications, Inc., a(n) _____ is the most inappropriate medium for addressing negative behavior.

- A. voice mail
- B. meeting
- C. e-mail
- D. web site

Answer: B

Question: 5

Process improvement plan, quality metrics, and quality checklists are the outputs of the _____ process of project quality management.

- A. controlling quality
- B. planning quality management
- C. quality certification
- D. performing quality assurance

Answer: B

Question: 6

The procurement statements of work are an output of the _____ process of project procurement management.

- A. planning
- B. executing
- C. monitoring and controlling
- D. closing

Answer: A

Question: 7

A preliminary or rough cost estimate is developed in the _____ phase of the project life cycle, and an overview of the work involved is created.

- A. concept
- B. close-out
- C. acquisition

D. implementation

Answer: A

Question: 8

Identifying the project sponsor is a pre-initiation task.

- A. True
- B. False

Answer: A

Question: 9

The project integration management knowledge area maps to the _____ process group through the activities of developing project charters.

- A. planning
- B. monitoring and controlling
- C. executing
- D. initiating

Answer: D

Question: 10

Which of the following is true of low-end tools of the project management software?

- A. they are referred to as an enterprise project management software
- B. they provide basic project management features
- C. their main advantage is that they have unlimited functionality
- D. they are designed for especially large projects with multiple users

Answer: B

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