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# Latest Version: 6.0

## Question: 1

In BPMM, how is a Maturity Levels measured?  
Response:

- A.Through the implementation of a measurement-based strategy focusing on process improvement
- B.By the achievement of the goals that are contained in the set of process areas
- C.By the achievement of each maturity level
- D.With the collection of all process performance measures

**Answer: B**

## Question: 2

Which concept does BMM use to enable large models?  
Response:

- A.Separation of concerns
- B.Decomposition
- C.Abstraction
- D.Packaging

**Answer: B**

## Question: 3

Safe Harbor could be define as what?  
Response:

- A.A United States federal law
- B.A shortcut to determine if we are in compliance with a law
- C.A best practice for information technology (IT)
- D.An internal control in a process

**Answer: B**

## Question: 4

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The Value Reference Model is composed of three key elements. What are they?

Response:

- A.Strategy, KPI, and Action Plan
- B.Suppliers, processes, and Customers
- C.Inputs/Outputs, Metrics, and Best practices
- D.Mission, Strategy, and Plan

**Answer: C**

### Question: 5

Pizza company wants to develop their own BSC. Which approach should they adopt?

Response:

- A.Bottom up approach
- B.Process-centric approach
- C.Horizontal approach
- D.Top down approach

**Answer: D**

### Question: 6

How could Governance be defined, in the case of a business or a non-profit organization?

Response:

- A.Rules of law
- B.Programs, initiatives or activities considered leading edge or exceptional models to follow
- C.Step by step descriptions of tasks required to support and carry out organizational policies
- D.Consistent management, cohesive policies, processes and decision-rights

**Answer: D**

### Question: 7

What is most important about the semantics of a model element?

Response:

- A.It has only one meaning.
- B.The meaning is commonly accepted.
- C.The meaning is concrete.

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D.The meaning is abstract.

**Answer: A**

### **Question: 8**

What describes a feature that is necessary to achieve a goal?

Response:

- A.Key Performance Indicator
- B.Business Process Metric
- C.Maturity Level
- D.Critical Success Factor

**Answer: D**

### **Question: 9**

A SCOR Process Reference Model contains which of the following?

Response:

- A.Strategic and operational processes
- B.Standard metrics
- C.Internal Business processes and Customer processes
- D.Human Capital and Information Technology processes

**Answer: C**

### **Question: 10**

First time documentation of a business process requires which task?

Response:

- A.Consulting external experts
- B.Discovering the implicit process
- C.Defining the process
- D.Evaluating standard process frameworks

**Answer: B**