

LSSA LSSA-OB

Lean Six Sigma - Orange Belt (LSSA-OB)

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Question: 1

What are typical benefits of aligning policy development with Lean Six Sigma principles?

Response:

- A. Faster decision-making
- B. Improved employee morale
- C. Elimination of project tracking
- D. Reduced focus on customer needs

Answer: A,B

Question: 2

In project management, what is a key responsibility of the project champion?

Response:

- A. Conducting daily stand-up meetings
- B. Creating a histogram
- C. Providing support and removing barriers for the project team
- D. Designing visual work instructions

Answer: C

Question: 3

_____ is a structured method used to derive CTQ elements from customer feedback.

Response:

- A. Pareto chart
- B. CTQ tree
- C. Fishbone diagram
- D. Control chart

Answer: B

Question: 4

The method of preventing errors by designing processes that make mistakes impossible or immediately detectable is known as _____.

Response:

- A. DMAIC
- B. Poka-Yoke
- C. Control Charting
- D. Brainstorming

Answer: B

Question: 5

What is the primary benefit of implementing standardized work in a Lean environment?

Response:

- A. Enhancing creative freedom among workers
- B. Increasing variation in output
- C. Reducing process variability and ensuring consistency
- D. Replacing manual processes with automation

Answer: C

Question: 6

A _____ diagram shows the suppliers, inputs, process, outputs, and customers of a process.

Response:

- A. Gantt
- B. SIPOC
- C. Pareto
- D. Scatter

Answer: B

Question: 7

Which of the following tools is used to analyze the frequency of problems to prioritize improvement efforts?

Response:

- A. Fishbone Diagram
- B. Pareto Chart
- C. Flowchart
- D. Scatter Plot

Answer: B

Question: 8

Which two quality tools are most appropriate for tracking defects over time?

Response:

- A. Histogram
- B. Run Chart
- C. Scatter Plot
- D. Control Chart

Answer: B,D

Question: 9

Which performance metric is commonly used to measure the percentage of time a process is productive without unplanned downtime?

Response:

- A. First Pass Yield
- B. Uptime Ratio
- C. Overall Equipment Effectiveness (OEE)
- D. Process Sigma

Answer: C

Question: 10

The tool used to identify the most frequent causes of defects based on the 80/20 principle is called a _____.

Response:

- A. Fishbone Diagram
- B. Check Sheet
- C. Pareto Chart
- D. Control Plan

Answer: C

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