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C_S4PM_2504

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Subjects

1. Project Management and Organizational Change Management
2. SAP Activate Methodology
3. SAP S/4HANA Cloud Public Edition Implementation

Topic: 1

Project Management and Organizational Change Management

Question: 1

How would you describe the different dimensions of SAP's organizational change management framework? Note: There are 3 correct answers to this question.

- A. Change realization includes activities to realize the business benefits associated with the cloud implementation.
- B. Change effectiveness contains activities that can be applied to evaluate the impact of change management interventions.
- C. Change leadership involves activities to enable all management levels to handle the cloud implementation and deal with resistance.
- D. Change strategy covers activities to set up change management properly.
- E. Change communication encompasses activities to provide relevant project information to the different stakeholder groups at the right time.

Answer: A, C, D

Project Management and Organizational Change Management

Question: 2

Which of the following configuration items CANNOT be changed after the initial provisioning of SAP S/4HANA Cloud Public Edition? Note: There are 2 correct answers to this question.

- A. Group currency
- B. Custom fields in standard objects
- C. User access rights
- D. Fiscal Year Variant

Answer: A, D

Project Management and Organizational Change Management

Question: 3

In the SAP Activate prepare phase, the cloud project is set up and officially launched. Which change management activities are usually started in this phase?

Note: There are 3 correct answers to this question.

- A. Identify the key stakeholders and conduct a stakeholder analysis
- B. Conduct a detailed change impact analysis
- C. Develop an initial change plan for the cloud project
- D. Develop and align the change network strategy
- E. Facilitate the role mapping process

Answer: A, C, D

Project Management and Organizational Change Management

Question: 4

Why are non-standard scope items activated in the starter system when implementing SAP S/4HANA Cloud Public Edition?

- A. To review the functional scope as identified for the customer's solution
- B. To automatically migrate legacy data to the development instance
- C. To enable the system to automatically detect and resolve data inconsistencies
- D. To comply with SAP's licensing requirements for cloud implementations

Answer: A

Project Management and Organizational Change Management

Question: 5

After you completed the Explore Phase Quality Gate you notice that the Fit to Standard workshops have been carried out without the input of the finance experts of the Australian office of the customer. The Australian office is scheduled to go live in a later implementation phase.

What should you do?

Note: There are 2 correct answers to this question.

- A. Put the project on hold and run all required Fit to Standard workshops with Australian users.
- B. Proceed with the as-is plan because the Australian office of the customer is scheduled for a later implementation phase.
- C. Get approval from Australian key users on any of the configuration items that cannot be changed after system provisioning.

D. Review the scope items to ensure their functionality is available and appropriate for use by Australian users.

Answer: C, D

Project Management and Organizational Change Management

Question: 6

What are the special characteristics of SAP's organizational change management framework? Note: There are 3 correct answers to this question.

- A. It is aligned with the SAP Activate implementation methodology.
- B. It supports an agile way of working.
- C. It is targeted at fostering fast and sustainable user adoption.
- D. It is only suitable for large-scale, complex cloud deployments.
- E. It contains activities that help to enhance system performance.

Answer: A, B, C

Project Management and Organizational Change Management

Question: 7

In Central Business Configuration, which tasks must you conclude prior to Confirm Scoping is Completed activity? Note: There are 3 correct answers to this question.

- A. Assign Deployment Target
- B. Select Group Ledger Scenarios
- C. Select the Group Currency
- D. Select Sector, Country/Region(s), and Languages
- E. Define Primary Finance Settings

Answer: A, B, D

Project Management and Organizational Change Management

Question: 8

You have created a project-specific deliverable that is not part of the SAP Activate roadmap in SAP Cloud ALM.

What must you create to manage all tasks that are related to that deliverable?

Note: There are 2 correct answers to this question.

- A. A custom team

- B. A custom task
- C. A custom release
- D. A custom deliverable

Answer: B, D

Project Management and Organizational Change Management

Question: 9

During a Fit-to-Standard workshop, what can you do with SAP Cloud ALM?

Note: There are 2 correct answers to this question.

- A. Configure the to-be-solution
- B. Test all scoped processes
- C. Capture requirements
- D. Analyze Solution Process Flow diagrams (BPMNs)

Answer: C, D

Project Management and Organizational Change Management

Question: 10

In the SAP Activate run phase the new system is monitored, maintained, and optimized to ensure it runs smoothly and efficiently.

Which change management activity can only be realized in the run phase of the cloud implementation?

- A. Mapping of SAP roles to employees
- B. Development of the user adoption strategy
- C. Measurement of actual user adoption metrics
- D. Conduction of a pulse check

Answer: C

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