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Question: 1

In Lean thinking, what role does 'value stream mapping' play?

- A. It is used to assess employee performance metrics.
- B. It maps out all the steps of a process to visualize areas of waste.
- C. It is a financial tool used to track production costs.
- D. It maps the corporate structure and reporting relationships.

Answer: B

Question: 2

What is Hoshin Kanri?

- A. A policy for reducing workforce involvement in decision-making.
- B. A method for strategic planning and management in Lean practices.
- C. A technique focused solely on financial management.
- D. A routine operational tool without strategic relevance.

Answer: B

Question: 3

What does MUDA refer to in Lean Six Sigma?

- A. Overburdening the workforce
- B. Unevenness in workload
- C. Waste within a process
- D. Inaccurate production forecasts

Answer: C

Question: 4

What is a critical step in the Root Cause Analysis process?

- A. Implementing solutions without testing them.
- B. Skipping the data collection phase.
- C. Gathering detailed, accurate information about the problem.
- D. Focusing on quick fixes that provide immediate relief.

Answer: C

Question: 5

What technique is often used in stakeholder management to assess the influence and interests of stakeholders?

- A. Stakeholder mapping.
- B. Financial auditing.
- C. Technical analysis.
- D. Product benchmarking.

Answer: A

Question: 6

How does Heijunka enhance just-in-time (JIT) manufacturing systems?

- A. By ignoring the timing of production in relation to demand.
- B. By enabling more effective use of resources through consistent production pacing.
- C. By increasing inventory levels for safety.
- D. By focusing solely on maximum throughput.

Answer: B

Question: 7

How does a Kanban system typically indicate when production should start?

- A. By achieving a consensus in a daily management meeting.
- B. By using visual signals, such as cards or electronic signals, to indicate the need for more goods.
- C. By waiting for a supervisor's verbal command.
- D. By analyzing end-of-month sales data.

Answer: B

Question: 8

How does Root Cause Analysis enhance preventive maintenance in Lean?

- A. By eliminating all equipment maintenance requirements.
- B. By focusing solely on upgrading equipment.
- C. By identifying and addressing the root causes of equipment failures.
- D. By reducing the frequency of maintenance checks.

Answer: C

Question: 9

What should be the primary attitude or approach of a manager during a Gemba walk?

- A. Directive and critical to ensure employees know the areas needing improvement.
- B. Observational and questioning to understand processes and gather insights.
- C. Dismissive to non-conformities to maintain the scheduled walk timing.
- D. Passive to avoid influencing the natural work environment.

Answer: B

Question: 10

What does the acronym SMART stand for in the context of goal setting within Lean practices?

- A. Specific, Measurable, Attainable, Relevant, Time-bound
- B. Simple, Movable, Actionable, Repeatable, Timely
- C. Strategic, Manageable, Aligned, Recorded, Tangible
- D. Sustained, Monitored, Analytical, Reactive, Thorough

Answer: A

Question: 11

Which of the following best describes a Key Performance Indicator (KPI) in Lean?

- A. A metric used to measure the aesthetics of a product.
- B. A tool for determining employee satisfaction.
- C. A measure designed to track progress towards critical goals.

D. A financial metric for shareholder reports.

Answer: C

Question: 12

How does Standardized Work contribute to employee training?

- A. It complicates the training process with overly detailed documentation.
- B. It provides a clear, consistent basis for training new employees, ensuring quick and effective learning.
- C. It discourages consistency, promoting individual learning styles instead.
- D. It relies solely on informal on-the-job training methods.

Answer: B

Question: 13

What is the core principle of Jidoka in Lean manufacturing?

- A. To rapidly increase production output.
- B. To ensure that every defect is detected and corrected immediately.
- C. To ignore defects during initial production phases.
- D. To outsource quality control measures.

Answer: B

Question: 14

The 'Six Big Losses' only impact the initial stages of production.

- A. True
- B. False

Answer: B

Question: 15

Which layout design is commonly used in Lean to facilitate small batch production?

- A. Fixed position layout

- B. Process-oriented layout
- C. Cellular layout
- D. Product-oriented layout

Answer: C

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