

SAP

C_WME_2601

SAP Certified - WalkMe Digital Adoption Consultant

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Latest Version: 4.0

Question: 1

Why is Digital Transformation important?
Choose the correct answer.

- A. It helps businesses create more digital content.
- B. It allows businesses to engage with customers on social media.
- C. It makes companies more efficient, innovative, and improves bottom line.
- D. It focuses on developing mobile applications.

Answer: C

Question: 2

Digital Adoption ensures that employees and customers effectively use digital capabilities and platforms introduced during digital transformation efforts.
Choose the correct answer.

- A. True
- B. False

Answer: A

Question: 3

WalkMe is a Digital Adoption Platform that helps users navigate and overcome friction points.
Choose the correct answer.

- A. True
- B. False

Answer: A

Question: 4

What does a Digital Adoption Platform (DAP) provide?
Choose the correct answer.

- A. A single watchtower that pinpoints all friction in workflows
- B. A way to eliminate all digital tools
- C. A method to increase manual processes
- D. None of the above

Answer: A

Question: 5

Which of the following is NOT one of WalkMe's primary use cases?
Choose the correct answer.

- A. Support
- B. Data Integrity
- C. Increase video views
- D. Change Management
- E. Onboarding

Answer: C

Question: 6

What tools allow companies to understand their tech stack utilization and pain points?
Choose the correct answer.

- A. Action Tools
- B. Data Tools
- C. Combination of Data and Action Tools

Answer: B

Question: 7

What does WalkMe's methodology consist of?
Choose the correct answer.

- A. Data. Action. Experience.
- B. Plan. Execute. Review.
- C. Analyze. Implement. Optimize.
- D. Design. Develop. Deploy.

Answer: A

Question: 8

What is the purpose of WalkMe's Experience capabilities?
Choose the correct answer.

- A. To complicate user interactions
- B. To create exceptional user experiences that simplify platform usage
- C. To increase the number of manual tasks
- D. To reduce user satisfaction

Answer: B

Question: 9

What does WalkMe's Action capabilities allow you to do?
There are three correct answers.

- A. View data collected
- B. Take immediate action to address broken workflows
- C. Decrease the number of manual tasks
- D. None of the above

Answer: A,B,C

Question: 10

What does WalkMe's Data capabilities allow organizations to do?
Choose the correct answer.

- A. Ignore user feedback
- B. Uncover software usage and see where users struggle
- C. Increase the number of applications used
- D. Reduce data collection

Answer: B

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