

SAP

C_TS470_2601

**SAP Certified - SAP S/4HANA Cloud Private Edition,
Service**

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Question: 1

What could be the basis for a decarbonized economy?
Choose the correct answer.

- A. Producing hydrogen with fossil fuel
- B. Producing hydrogen without emitting carbon dioxide into the atmosphere
- C. Using hydrogen to produce fossil fuel
- D. Using hydrogen to replace wind energy

Answer: B

Question: 2

What are examples of roles that you encounter in a typical service process?
There are three correct answers.

- A. Service planner
- B. Service technician
- C. Service provider
- D. Solution order specialist
- E. Service manager

Answer: A,B,E

Question: 3

What is an electrolyzer?
Choose the correct answer.

- A. An apparatus that produces hydrogen through a chemical process called electrolysis.
- B. A type of power plant that produces H₂
- C. An alternative for H₂ that is carbon neutral
- D. An apparatus in a wind turbine that produces wind power

Answer: A

Question: 4

In what type of document are time confirmations and material consumptions maintained in the system?
Choose the correct answer.

- A. A service order
- B. A service contract
- C. A service confirmation
- D. A billing document request

Answer: C

Question: 5

What are examples of some other types of service processes that are supported in SAP S/4HANA and SAP S/4HANA Cloud Private Edition?
There are two correct answers.

- A. In-house repair
- B. Revenue recognition
- C. Recurring services
- D. Sourcing and procurement

Answer: A,C

Question: 6

What are examples of solution processes that are part of SAP S/4HANA Cloud Public Edition?
There are three correct answers.

- A. Corrective Service with Advanced Execution (6AU)
- B. Service Order Management and Monitoring (3D2)
- C. Service Contract Management with Advanced Variant Configuration (6GU)
- D. Interaction Center Service Request Management (41W)
- E. Recurring Services (4X5)

Answer: B,C,E

Question: 7

Which of the following components that SAP offers, contain Service functionality?
There are two correct answers.

- A. Spend Management
- B. SAP Service Cloud
- C. SAP Enterprise Asset Management
- D. SAP Field Service Management

Answer: B,D

Question: 8

Which of the following are examples of organizational structure elements relevant for SAP S/4HANA Service?
There are two correct answers.

- A. Sales organization
- B. Service product
- C. Service organization
- D. Piece of equipment

Answer: A,C

Question: 9

A defective cooling unit of an electrolyzer needs to be replaced and is scrapped afterward. What master record could you use to model the cooling unit?
Choose the correct answer.

- A. A piece of equipment
- B. A functional location
- C. A spare part
- D. A bill of materials (BOM)

Answer: C

Question: 10

Which of the following objects does NOT have to be mapped via a product master record?
Choose the correct answer.

- A. Spare part

- B. Service product
- C. Pieces of equipment
- D. Serial number

Answer: C

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